



Certified System Expert Foundation Desktops 2005



E-Service Training Field Service
Hardware, Software, Process, Tools



Enterprise Desktop Administrator on Windows®7
Enterprise Desktop Administrator on Windows®7
Microsoft Windows Vista
Enterprise Support Technician on Windows Vista
System Engineer NT4
Windows 2000 Server
MCSE
Microsoft Certified Technology Specialist



Six Sigma Green Belt

ITIL v3 Foundations



Office 365
Office Word 2010
Office Word 2007
Office Word 2002
Office Outlook 2010
Office Outlook 2007
Office Outlook 2003
Office Outlook 2002
Office Excel 2002
Office Powerpoint 2002



Laser Printer Concepts Certified

